

# **Waterville Estates Association**

# **Guest Pass vs Voucher Card**

#### **Guest Passes**

- \$550 yearly fee per pass
- Only homeowners can purchase Guest Passes
- Guest Passes are only to be used by those staying overnight within Waterville Estates
- A Guest Pass allows one adult admission only
- The Guest Pass holder may purchase additional Day Passes for their accompanying guests.
- Valid for membership year from July 1 to June 30

## **Voucher Card**

- Processing fee of \$10.00 per card
- Homeowners will need to substitute an <u>Adult Picture Pass</u> for a <u>Voucher Card</u>
- A Voucher Card contains 6 vouchers
- · Each voucher allows one adult admission only
- Each voucher can only be used once
- The <u>Voucher Card</u> holder may purchase up to 4 additional <u>Day Passes</u> for their accompanying guests.
- Maximum 1 card per owner (6 vouchers per residence)
- Valid for membership year from July 1 to June 30

#### **Comparison Chart**

	Adult Picture Pass	Youth Picture Pass	Guest Pass	Voucher Card	Day Pass
# of Passes per Homeowner	6*	unlimited	unlimited	1	n/a
Pass Cost	\$10.00	\$10	\$550	\$10.00	\$5/\$10/\$20
Access # of Days	unlimited days	unlimited days	unlimited days	6 days	1 day
# of Passholder Guests w/ free admission	4	2	0	0	n/a
# of Passholder Guests w/ purchase of day pass	unlimited	0	unlimited	4	n/a

<sup>\*</sup>only 5 Adult Picture Passes if a Voucher Card is purchased

Day Passes can only be purchased when accompanied by valid pass or card holder.

## **FAQ**

- Q How do I acquire a card of vouchers?
- A In the same manner as your Adult Picture Passes. Complete the Membership Pass Renewal Form, enter "voucher card" under the Name field and "Guest" under the Relationship field.
- Q How do I acquire a Guest Pass?
- A Complete the <u>Membership Pass Renewal Form</u>. Near the bottom of the sign-up page (#2), enter the number you wish to purchase in the GUEST PASSES # field.
- Q I have 6 family members with Adult Picture Passes, can I still get a Voucher Card?
- A No, the Voucher Card is instead of a Adult Picture Pass. You can only acquire 5 Adult Picture Passes when purchasing a Voucher Card.
- Q I have 6 family members with Adult Picture Passes, can I still get a Guest Pass?
- A Yes, you can purchase as many Guest Passes as you wish, regardless of the number of Adult Picture Passes.
- Q What does a card of vouchers look like?
- A It's a plastic card just like the Guest Pass, just a different color. The Voucher Card will consist of 6 connected sequential serialized voucher tickets assigned to the owners account. Each voucher can only be used once.
- Q How are Guest Passes and Voucher Cards replaced if lost?
- A You'll need to request a replacement card at the Front Desk. A \$25 processing fee will be required for each replaced card.
  - For the Voucher Card, the remaining unused vouchers in the lost card will be cancelled and new vouchers issued.
- Q Can I get more than 1 Guest Pass?
- A Yes, you can purchase as many Guest Passes as you wish.
- Q Can I get more than 1 Voucher Card?
- A Sorry, only 1 card of 6 vouchers per residence per membership year.
- Q Do the Guest Pass and Voucher Card expire?
- A Yes, regardless of when acquired, both are only good for the membership year of purchase, July 1 to June 30, same as all other passes.
- Q There are 10 people in the group, how do they all get in the Community Center?
- A One Guest Pass can admit the 9 additional guests with purchase of Day Passes for each. It would take at minimum of 2 vouchers from the Voucher Card to admit 2 guests at no charge, and the 8 additional guest can purchase Day Passes. Only 4 additional Day Passes can be purchased per voucher, so you'll have to use 2 vouchers. You could use more vouchers for free admission for more guests in the group.
  - It's important to inform your guests to only use as many vouchers as you wish, and purchase Day Passes for additional group members.