

**IMPORTANT NOTICE ABOUT YOUR DRINKING WATER**  
Monitoring & Reporting Requirements Not Met

Public Water System Name: Waterville Estates Village Dist. PWS ID: 03 41 03 0

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the compliance period noted below, we did not "monitor or test" or "did not complete all monitoring or testing" for the listed contaminants, and therefore cannot be sure of the quality of your drinking water at that time.

Contaminant(s) (What we were supposed to sample for)	Compliance Month/Period (When we were supposed to sample)	Date sample was or will be collected
Continuous CL- .5ppm 4-log		Continuous monitoring

Note: WEVD staff was unaware of  
What should I do? Computer issue resulting in data (CL-) failing  
There is nothing you need to do at this time. to be recorded in database therefore  
manual testing that verified adequate CL-  
was not written down.

Steps being taken to correct the situation: See Attached "Action Requirements"

Expected Resolution Date: Done

Contact Name: Corey Smith Company: WEVD

Address: 562 Winterbrook Rd. Telephone Number: 603 726 3082  
Campton, NH 03223 Cell 603 733 8037

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



## Waterville Estates Village District

562 Winterbrook Road #19 Campton, NH 03223  
Phone: (603) 726-3082; Fax: (603) 726-8611  
[www.waterville-estates.com](http://www.waterville-estates.com)

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October 30<sup>th</sup>, 2019

**Action requirement:**

*Submit a plan to DES that outline how you intend to maintain disinfection for 4-log Credits.*

The plan to maintain disinfection for 4-log credits is to make systematic improvements to operations and SCADA on several fronts.

- 1.) In addition to having an alarm that informs us of low chlorine the system has been programmed to shut off distribution pumps from the ski bowl pump station.
- 2.) The storage of Cl- residuals data has been moved from internal to the software to an external display that charts the changes on a continuous graph on the SCADA interface main screen. This is meant to alleviate the issue of thinking the data is being recorded when it is not. It is proof positive of a seamless record of the data.
- 3.) Display of the data is being made visible to all staff in the offices of WEVD
- 4.) Lakes Region Water has been asked for a more formal proposal of their duties to monitor and maintain the chemical injection at the ski bowl pump station.
- 5.) Targeted Cl- residual has been moved from .6 to .8 ppm
- 6.) Moved Cl- reading probe water feed line from suction side of ski bowl pumps to pressure side of pumps. It was found that we were getting a false low reading with it plumbed in the previous manner.
- 7.) Unrelated to compliance, uncertified uv protection is being considered as a safety precaution in addition to 4-log
- 8.) Also unrelated to compliance, investigative monitoring of the well water, pre-chlorination, is being done monthly.

Sincerely,



Corey Smith  
WEVD, GM  
[corey@waterville-estates.com](mailto:corey@waterville-estates.com)

NOTICE ABOUT YOUR DRINKING WATER  
Treatment Requirements Not Met

Public Water System Name: Waterville Estate Village District PWS ID: 0341030

We routinely monitor for the disinfectant residual in the water leaving the treatment plant. The disinfectant residual is the amount of chlorine or related disinfectant present in the water. This measurement shows that the water supply is effectively being disinfected. If the disinfectant residual is too low, organisms could grow in the water system. The disinfectant residual level may not drop below our water systems standard.

The disinfectant residual dropped below our required chlorine residual standard on:

Date(s)	Required Chlorine Residual Standard
<u>8/26/19 &amp; 8/29/19</u>	<u>.5 PPM</u>

What should I do? This is not an emergency. If it had been, you would have been notified immediately.

Monitoring results during this time period did did not indicate the presence of bacteria in the water.  
(circle did)

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Steps being taken to correct the situation: <u>See Attached "Action Requirement Plan"</u>	Expected Resolution Date: <u>Steps 1-6 Complete</u>
Contact Name: <u>Corey Smith</u>	Company: <u>WepD</u>
Address: <u>512 Winterbrook Rd</u> <u>Campton, NH 03223</u>	Telephone Number: <u>603 726 3082</u> <u>Cell 603 733 8037</u>

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Note: See attached  
"Explanation of Treatment requirement Not Met"



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October 30<sup>th</sup>, 2019

Explanation of: "Treatment Requirement Not Met"

Dear Water Consumer,

On occasions when testing showed low chlorine, it has been determined that these readings were due to an issue with the monitoring equipment and that 4- log chlorine low level readings were wrong. To the best of our knowledge, at no time did chlorine levels drop below desired levels. Sampling taken at those times demonstrated the absence of contaminants. If you have questions please do not hesitate to contact me.

Sincerely,



Corey Smith  
WEVD, GM  
[corey@waterville-estates.com](mailto:corey@waterville-estates.com)