



# Waterville Estates Association

## Code of Conduct

Thank you for choosing Waterville Estates, it is our desire to provide you with a safe and enjoyable experience. By entering our facilities, you agree to comply with all Waterville Estates Association (WEA) rules and regulations, and we ask all our guests to conduct themselves in a respectful way in accordance with the policies and Code of Conduct while on any of our premises.

### **Code of Conduct and Enforcement Procedures:**

The WEA Code of Conduct requires all patrons to observe our policies and to conduct themselves in a way respectful of others at all times. Violations include but are not limited to the following:

- Physical, mental, verbal or emotional abuse
- Disorderly conduct
- Drug use
- Failure to cooperate with staff
- Harassment and aggressive behavior
- Indecency
- Noncompliance with established policies and rules
- Obscene language or gestures
- Public intoxication
- Sexual misconduct
- Theft
- Unlawful activity and any other behavior deemed offensive or unacceptable
- Any conduct in violation of any state law or municipal ordinance is prohibited and violators will be prosecuted to the full extent of the law

All Waterville Estates employees are authorized and expected to enforce our Code of Conduct, along with any rules and regulations applicable to the facilities, activities or programs.

Violations may result in ejection of the patron and, if the patron entered with a guest pass, a written notice to the pass owner.

Violations of the Code of Conduct will result in the following owner consequences:

- 1<sup>st</sup> offense: verbal warning
- 2<sup>nd</sup> offense: one month revocation of all membership passes, including guest passes
- 3<sup>rd</sup> offense: one year minimum revocation of all membership passes, including guest passes

Any appeals by the owner will be at the sole discretion of the WEA Board of Directors.

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## Code of Conduct Policies

- All patrons who utilize the WEA Community Center, outdoor amenities and Campton Mountain facilities and who participate in any WEA sponsored activities, do so at their own risk
- WEA is not responsible for lost or stolen personal items.
- Children up to 10 years old must always be supervised by an adult unless the child is participating in a WEA sponsored youth program.
- Children under the age of 7 are not allowed in the hot tubs at any time.
- Unaccompanied children must be aged 14 or over to use hot tubs and aged 16 or over to use the fitness room. *Children ages 14-15 may use the fitness room provided their parents have signed the fitness room waiver.*
- Proper swim attire is required in all pool areas.
- Shower before entering pools and hot tubs.
- Shoes and shirts are always required except in the pool areas.
- Athletic attire, including closed-toe athletic shoes, are required in the fitness room.
- Only authorized Waterville Estates staff or coaches are permitted to train, instruct or otherwise provide services at all Waterville Estates facilities.
- Use of cameras, cell phone cameras and video cameras are prohibited in all locker rooms and bathrooms.
- No bicycles, mopeds, skateboards, or skate shoes are allowed in Community Center facilities, outdoor courts or parking lots.
- All lockers must be emptied when leaving premises and will be checked at the end of each day. *Patrons are strongly encouraged to bring their own locks to secure clothing and valuables in lockers.*
- No food or drink other than water is permitted in the locker rooms and fitness room.
- Possession of open alcoholic beverages is prohibited except in designated areas and more than 4 feet from poolside.
- No alcoholic beverages or glass containers allowed in the Community Center or on the beachfront.
- Smoking and vaping is prohibited except in designated areas.
- Animals are prohibited within the Community Center building except for service animals.
- Please be aware of and follow all posted rules and guidelines.